[Total No. of Questions - 5] [Total No. of Printed Pages - 2] (2123)

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MCA 1st Semester Examination

Introduction to Organizational Structure & Personal Management (O.S.)

MCA-103

Time: 3 Hours Max. Marks: 60

The candidates shall limit their answers precisely within the answerbook (40 pages) issued to them and no supplementary/continuation sheet will be issued.

Note: Answer all questions. All questions carry equal marks.

1. What are key elements that define an organization's structure? (12)

OR

How can managers create boundary less organization?

2. Why is human relation important in organization? (12)

OR

Evaluate different types of models.

3. Give an account of the changing concept of personnel management in India. (12)

OR

Describe manpower skill analysis and practice in the Indian Industries.

4. Examine objections of performance appraisal and its methods.

(12)

1498/20 [P.T.O.]

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OR

What are key considerations at the time of selection process?

- 5. Write short notes on any six of the following:
 - (a) Span of control.
 - (b) MBO.
 - (c) Strengths of group decision making.
 - (d) Manpower forecasting.
 - (e) Roll of system.
 - (f) Job description.
 - (g) Job specification.
 - (h) Training Manager. (2×6=12)