[Total No. of Questions - 20] [Total No. of Printed Pages - 2] (2063)

949

MBA 1st Semester Examination Principles & Presence of Management (N.S.) MBA-108

Time: 3 Hours Max. Marks: 60

The candidates shall limit their answers precisely within the answer-book (40 pages) issued to them and no supplementary/continuation sheet will be issued.

Note: The question paper has three sections. Each section has different instructions. Please read carefully the instructions before a attempting any section.

SECTION - A

Write short notes in the following. Each question carries 2 marks. All the questions are compulsory.

- 1. List any five characteristics of Quality managers.
- 2. Management as an art.
- 3. Planning as a management function.
- 4. Strategic planning-meaning and definition.
- 5. List three characteristics of formal organisation.
- 6. List steps of selection process.
- 7. Concepts of performance appraise.
- 8. Three qualities of a transformational leader.
- 9. Quality of work life.
- 10. List any three factors affecting quality. (2×10=20)

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SECTION - B

Write short consists for any four of the following questions. Each question carries 5 marks.

- 1. Explain in brief, different barriers to effective planning.
- 2. Write, in brief, about the contribution of Taylor and his scientific management in the evolution of management thought.
- 3. Differentiate between professionally manager companies and family owned companies in any three dimensions of management.
- 4. What is systems approach to stating? Explain.
- 5. "A good leader is not necessarily a good manager." Comment on this statement and compare leadership with management.
- 6. What do you understand by Take Quality control?

 $(5 \times 4 = 20)$

SECTION - C

Write essay type answers for any two of the following questions. Each question carries 10 marks

- 1. What do you mean by Social responsibility of managers? How can social responsibility be made operational in on organisation?
- 2. "Decision making is the primarily task of the management." Comment an this statement and explain the process of decision making.
- 3. List down the various types of selection Interviews. On what factors does the success of interview depend?
- How will you overlap a quality control system in an enterprise? Elaborate. (10×2=20)