[Total No. of Questions - 20] [Total No. of Printed Pages - 3] (2064)

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# MBA 4th Semester Examination Human Resource Planning & Development (N.S.) HR-04

Time: 3 Hours Max. Marks: 60

The candidates shall limit their answers precisely within the answerbook (40 pages) issued to them and no supplementary/continuation sheet will be issued.

Note: The question paper consists of three sections A, B, C.

- (i) Section A comprises of Ten (10) short answer type questions, carrying 2 marks each. In this section, all the questions are compulsory.
- (ii) Section B comprises of Six (06) short answer type questions, carrying 5 marks each, out of which the student has to attempt any four (04).
- (iii) Section C comprises of Four (04) Essay type questions, carrying 10 marks each, out of which the student has to attempt any two (02).

# **SECTION - A**

- 1. Differentiate between micro and macro level manpower planning.
- 2. What do you understand by HRD mechanism?
- 3. Discuss the various components of HRD Climate.
- 4. Define task analysis, how is different to job analysis.

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- 5. Discuss the HRD and employee performance relationship.
- 6. How do we evaluate training and development programmes?
- 7. "Job designing is a pre-requisite for effective management of Human resources" Comment in brief.
- 8. What is career development?
- 9. Highlight the Advantages and Disadvantages of Quality Circles.
- 10. What is the Kaizen Method?

 $(2 \times 10 = 20)$ 

### **SECTION - B**

- 11. Explain the theoretical framework of HRD model along with its possible management applications.
- 12. What is organizational analysis? Highlight the methods applied for conducting organizational analysis.
- 13. What are the methods or techniques of Training? What are the essentials of effective training method?
- 14. What is the meaning of counseling in human resource management? How does counseling at work place influences employees performance.
- 15. What is a quality circle? Highlight some of the examples of the quality circles practiced by the Indian business organisations.
- 16. What is meant by QWL? Highlight some of the strategic tools that can be applied to improve the quality of work life in health services. (4×5=20)

## **SECTION - C**

17. Define Manpower Planning. What are the activities involved in manpower planning? Explain the importance of macro level manpower planning in India.

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- 18. Define HRD briefly discuss the objectives and instrument (matrix) of HRD. Discussing the dimensions and dynamics of HRD also highlight the emerging Trends and issues relating to HRD in India.
- 19. What are competencies? Explain the process of competency mapping. What are the various methods of assessing and evaluating competencies?
- 20. What is HRD? Discuss the problems and challenges of HR in Indian context along with the strategic intervertions to address the identified challenges. (2×10=20)