Time : 3 Hours  \hspace{1cm} \text{Max. Marks : 60}

The candidates shall limit their answers precisely within the answer-book (40 pages) issued to them and no supplementary/continuation sheet will be issued.

Note : Attempt only five questions in all, selecting one question from each unit. All questions carry equal marks.

UNIT - I

1. What is socialisation? Explain the process of socialisation.  \hspace{1cm} (4+8=12)

2. “To implement and manage change, forces of support need to be built.” Explain by describing such strategies for dealing with resistance to change.  \hspace{1cm} (12)

UNIT - II

3. Define the term organisational diagnosis. Discuss the methods of organisational diagnosis.  \hspace{1cm} (4+8=12)

4. Describe the methods of coping with stress.  \hspace{1cm} (12)

UNIT - III

5. Define organisational development. Explain the objectives of organisational development.  \hspace{1cm} (4+8=12)

6. Discuss the underlying values and assumptions of organisational development.  \hspace{1cm} (12)

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7. What is OD interventions? Explain the types of interventions. 
   \(4+8=12\)

8. Write notes on the following:–
   (i) Sensitivity Training
   (ii) Organisational Mirroring. \(6+6=12\)

UNIT - V

9. Explain the factors which influence institution building. \(12\)

10. Write notes on the following:–
    (i) Term Building
    (ii) Confrontation Meeting. \(6+6=12\)