

[Total No. of Questions - 11] [Total No. of Printed Pages - 2]
(2123)

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MBA 2nd Semester Examination
Human Resource Management (N.S.)
MBA-203

Time : 3 Hours

Max. Marks : 60

The candidates shall limit their answers precisely within the answer-book (40 pages) issued to them and no supplementary/continuation sheet will be issued.

Note : Attempt the questions as per given instructions in different Sections.

SECTION - A

Each question carries 2 marks.

1. (i) What do you mean by personnel management?
- (ii) Point out five main responsibilities of personnel managers.
- (iii) Differentiate between training and management development.
- (iv) What is placement?
- (v) What is application blank?
- (vi) What do you mean by critical Incident method?
- (vii) What is 'Job Grading'?
- (viii) What are the components of wages?
- (ix) What is the difference between dismissal and retrenchment?
- (x) Define IHRM. **(2×10=20)**

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SECTION - B

Attempt any 4 questions out of following 6 questions in this group. Each question carries 5 marks.

2. Explain the new role of HR managers.
3. Discuss environmental influences on HRM.
4. Explain the objectives of HR Planning.
5. Discuss critically the various sources of recruitment.
6. Explain the need for fringe benefits.
7. Describe some Do's and Don'ts in grievance handling.

(4×5=20)

SECTION - C

This section contain 4 questions, attempt any 2. Each question carry 10 marks.

8. "A manager does not deal with material, costs, schedules or tools. He reaches his objectives through people". Explain and discuss main objectives of HRM.
9. Discuss the principles of training and learning. Do you think training is an ad-hoc activity?
10. "Accurate appraisal of performance is very difficult". In light of this statement discuss the problems in performance appraisal.
11. Outline various forms of indiscipline and examine the factors leading to indiscipline.

(2×10=20)