

[Total No. of Questions - 24] [Total No. of Printed Pages - 2]  
(2063)

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MBA 1st Semester Examination

Management Process & Organizational Behaviour (N.S.)

MBA-101

Time : 3 Hours

Max. Marks : 60

*The candidates shall limit their answers precisely within the answer-book (40 pages) issued to them and no supplementary/continuation sheet will be issued.*

**Note :** The question paper has three sections. Each section has different instructions. Please read carefully the instructions before attempting any section.

**SECTION - A**

*Write short notes in the following. Each question carries 2 marks. All the questions are compulsory. (2×10=20)*

1. List any five features of management.
2. Define and explain a disciplinary motor of management.
3. Ethics in managing.
4. Meaning and nature of organizational behaviour.
5. List components of attitudes.
6. Meaning and deprecation of job satisfaction.
7. Types of motivation.
8. Emotional Intelligence.
9. Definition of group dynamics.
10. List any four causes of stress.

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**SECTION - B**

*Write short answers for any four of the following questions. Each question carries 5 marks. (5×4=20)*

1. List five models of organizational behaviour in modern organizational. Explain, in brief the satocratic model.
2. Explain, in brief. The peroration process.
3. What are the nonfinancial motivation techniques for improving the performance of the cryloyas? Write briefly
4. Differentiate between leadership and management.
5. Explain in brief, the use of emotional intelligence in contemporary business organisational.
6. List sum the various elements of organisational culture.

**SECTION - C**

*Write essay type answers for any two of the following questions. Each question carries to works. (10×2=20)*

1. Explain the social conative frame work in the context of organizational behaviour.
2. List different theories of learning. Explain in detail, the operant conditioning theory.
3. Explain Mcclelland's theory of motivation which need shown be dominant amongst potential entrepreneurs as per Mcclelland theory.
4. Why there is a resistance to change in organisations? Explain how the resistance can be manager.