

[Total No. of Questions - 3] [Total No. of Printed Pages - 2]
(2123)

1445

MBA 2nd Semester Examination

Organizational Effectiveness, Change & Organizational
Development (N.S.)

MBA-207

Time : 3 Hours

Max. Marks : 60

The candidates shall limit their answers precisely within the answer-book (40 pages) issued to them and no supplementary/continuation sheet will be issued.

SECTION - A

Section A consists of Ten short type questions carrying 2 marks each. All the questions are compulsory.

1. Write a short note on the following:

- (i) Organizational culture
- (ii) Change process
- (iii) Organizational Development
- (iv) Counseling
- (v) MBO
- (vi) Two reasons for resistance to change
- (vii) Action Research
- (viii) Organizational Effectiveness
- (ix) Leadership
- (x) Change Agent.

(2×10=20)

1445/200

[P.T.O.]

SECTION - B

Section B consists of Six short answer type questions carrying 5 marks each. Out of which student has to answer any four.

2. Attempt any four question from the following:
- (i) What are the various steps applied in measuring organizational effectiveness?
 - (ii) Briefly explain what are the various causes of organizational stress.
 - (iii) Briefly explain the importance of transactional-analysis.
 - (iv) Discuss in brief the various styles of organizational learning.
 - (v) What are the challenges of OD in India?
 - (vi) Describe the types of organizational culture. **(4×5=20)**

SECTION - C

Section C contains four essay type questions of 10 marks each. Out of which students has to answer any two.

3. Attempt any two questions from the following:
- (i) Explain in detail the various components involved in understanding organizational culture.
 - (ii) Discuss elaborately the models of OD? Which model do you think is more effective?
 - (iii) Describe the technique of role analysis and explain its importance.
 - (iv) Global business environment is changing very rapidly. What is the role of OD during this change? **(2×10=20)**