

[Total No. of Questions - 20] [Total No. of Printed Pages - 2]  
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**MBA 3rd Semester Examination**  
**Industrial/Organizational Psychology (N.S.)**

**HR-03**

**Time : 3 Hours**

**Max. Marks : 60**

*The candidates shall limit their answers precisely within the answer-book (40 pages) issued to them and no supplementary/continuation sheet will be issued.*

**SECTION - A**

*Attempt ALL questions of Section A. Each question carries 2 marks.*

1. Describe the subfields of industrial psychology.
2. What do you understand by fringe benefits?
3. Describe illumination and colour in the situation of work environment arousal hypothesis.
4. What are the indicators of morale?
5. Discuss the dimensions of individual differences.
6. What do you mean by mass interviewing program?
7. What is Science Management?
8. Differentiate monotony from boredom.
9. What are the effects of fatigue?
10. Differentiate motivation from morale. **(10×2=20)**

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**[P.T.O.]**

**SECTION - B**

*Attempt ANY FOUR questions of Section B. Each question carries 5 marks.*

11. Discuss various factors influencing morale. How morale of an employee can be improved?
12. Elaborate the ways of minimizing Industrial Accidents.
13. What are the methods of measuring attitudes?
14. Explain the outcomes of Hawthorne studies.
15. What is job satisfaction? How it can be increased?
16. Discuss the various ways to resolve the conflicts in organizations.  
**(4×5=20)**

**SECTION - C**

*Attempt ANY TWO questions of Section C. Each question carries 10 marks.*

17. Explain the causes of individual differences. Discuss various types of individual differences and their implication for individual behaviour.
18. What are the objectives of employee counselling? What are the various steps and methods of counselling?
19. Explain the Time and Motion studies in detail. What are their implications for the organizations?
20. What are the negative effects of fatigue? Narrate the various approaches to decrease fatigue?  
**(2×10=20)**