

[Total No. of Questions - 3] [Total No. of Printed Pages - 2]
(2124)

1830

MBA 2nd Semester Examination
Organizational Effectiveness, Change &
Organizational Development (NS)

MBA-207

Time : 3 Hours

Max. Marks : 60

The candidates shall limit their answers precisely within the answer-book (40 pages) issued to them and no supplementary/continuation sheet will be issued.

SECTION - A

Section A consists of Ten short type questions carrying 2 marks each. All the questions are Compulsory.

1. Write a short note on the following:

- (i) Change Agent
- (ii) Eustress
- (iii) Counseling
- (iv) OD Intervention
- (v) Ego States
- (vi) MBO
- (vii) Process Consultation
- (viii) Sensitivity Training
- (ix) Resistance to Change
- (x) Learning Styles

(2×10=20)

[P.T.O.]

SECTION - B

Section B consists of six short answer type questions carrying 5 marks each. Out of which student has to answer any four.

2. Attempt any four from the following:

- (i) What is Positive Model of Change? Explain with example.
- (ii) How Organization Development is different from Organizational Change? Mention any three factors that may trigger need of Organization Development.
- (iii) What is Role Analysis Technique and its advantages?
- (iv) Write a note on Future Prospects of OD in India
- (v) Explain Kurt Lewin's Model of Change.
- (vi) Explain the concept of Organizational Mirroring and its advantages. (4×5=20)

SECTION - C

Section C consists of four essay type questions carrying 10 marks each. Out of which student has to answer any two.

3. Attempt any two questions from the following:

- (i) What are objectives of Organization Development? Explain various stages of Organization Development.
 - (ii) Explain the concept of Managerial Grid and its role in OD
 - (iii) Write a note on Confrontation Meeting and its Importance in Organizational Development
 - (iv) Explain Approaches and Determinants of Organizational Effectiveness. (2×10=20)
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