

[Total No. of Questions - 5] [Total No. of Printed Pages - 2]  
(2124)

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MCA 1st Semester Examination  
Fundamentals of Management (NS)  
MCA-103

Time : 3 Hours

Max. Marks : 60

*The candidates shall limit their answers precisely within the answer-book (40 pages) issued to them and no supplementary/continuation sheet will be issued.*

**Note :** Candidates are required to attempt five questions in all selecting one question from each of the section A, B, C & D of the question paper and all the sub-parts of the questions in Section E

**SECTION - A**

1. Write a detailed note on Scientific Management? What is MBO? What are the benefits and limitations of MBO? (12)

OR

What is authority? What are the sources of authority? What is decentralisation of authority? Differentiate between authority and responsibility. (12)

**SECTION - B**

2. Write a detailed note on the famous "Hawthorne Experiment". (12)

OR

Explain the models of decision making. (12)

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**SECTION - C**

3. Discuss the principles and philosophies of personnel management. What are the duties and responsibilities of personnel manager? (12)

OR

Explain the manpower planning process. (12)

**SECTION - D**

4. What is performance appraisal? Discuss the methods of performance appraisal. (12)

OR

Write a detailed note on wage and salary administration In India. (12)

**SECTION - E**

5. Answer the following questions in not more than twenty words:
- (a) What is an organization?
  - (b) What do you understand by division of labour?
  - (c) What is span of control
  - (d) What is group cohesiveness?
  - (e) Define decision making.
  - (f) What is line and staff authority?
  - (g) What are skills?
  - (h) Name any two psychological tests.
  - (i) How are orientation and training same?
  - (j) What are quality circles?
  - (k) Distinguish between coaching and mentoring.
  - (l) What is a stress interview? (12×1=12)
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