

[Total No. of Questions - 20] [Total No. of Printed Pages - 2]  
(2125)

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**MBA 3rd Semester Examination**  
**Management of Industrial Relations (NS)**  
**HR-01**

**Time : 3 Hours**

**Max. Marks : 60**

*The candidates shall limit their answers precisely within the answer-book (40 pages) issued to them and no supplementary/continuation sheet will be issued.*

**SECTION - A**

*All questions are Compulsory. Each question carries 2 marks.*

1. State the importance of Industrial relations.
2. Define lockouts.
3. What do you mean by adjudication?
4. Define industrial safety.
5. What are the duties of labour welfare officer?
6. What are the primary causes of industrial disputes?
7. What is an occupational Hazard?
8. What are the provisions for a Trade Union under Trade Union Act 1926 to become a registered Trade Union?
9. Define 'Competent Person' according to The Factories Act 1948.
10. Define 'Lay off' according to The Industrial Dispute Act 1947.  
(10×2=20)

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**SECTION - B**

*Answer any four questions of section B. Each question carries 5 marks.*

11. What are the provisions under The Industrial Disputes Act 1947 for prohibition of strikes?
12. What is the impact of industrial revolution?
13. What are tripartite bodies? What is their importance?
14. What are the main features of collective bargaining?
15. What is arbitration? Discuss different types of arbitrations.
16. What are the factors affecting industrial relation? (5×4=20)

**SECTION - C**

*Answer any two questions of section C. Each question carries 10 marks.*

17. What is meant by industrial relations? What is the position of industrial relations in the industrialised countries like US and UK?
18. State the provisions under The Industrial Dispute Act, 1947 regarding the different Authorities for settlement of disputes.
19. Explain different types of strikes and lockouts. What are their consequences on the organisations in particular and economy in general?
20. What is meant by workers participation in management? Why is it needed?  
(2×10=20)