

[Total No. of Questions - 11] [Total No. of Printed Pages - 2]
(2125)

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MBA 1st Semester Examination
Human Resource Management (CBS)
MBA-105

Time : 3 Hours

Max. Marks : 60

The candidates shall limit their answers precisely within the answer-book (40 pages) issued to them and no supplementary/continuation sheet will be issued.

SECTION - A
(Compulsory)

1. Define:

- (i) Workforce Diversity.
- (ii) Personnel Management.
- (iii) Manpower Demand forecasting.
- (iv) Delphi Technique.
- (v) Incentives.
- (vi) Job evaluation.
- (vii) Employee welfare.
- (viii) Retrenchment.
- (ix) Ethnocentric staffing.
- (x) Repatriation. (2×10=20)

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SECTION - B
(Attempt any four)

2. How do the trade unions influence the HR department?
3. Outline the steps involved in the human resource planning process.
4. Why is Training Need Assessment Important?
5. State the steps of performance appraisal process.
6. Explain the qualitative methods of Job Evaluation?
7. Briefly explain the Step Ladder Grievance Procedure. (4×5=20)

SECTION - C
(Attempt any two)

8. What are the challenges before HR personnel in today's emerging scenario?
9. Explain the process of Selection. How is Selection different from Recruitment?
10. State and explain the factors influencing Employee Remuneration.
11. Differentiate between IHRM and Domestic HRM. Discuss the different barriers to IHRM. (2×10=20)